

Olivier Reinfrid

IT Project and People Management



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Profil Professionnel

A Network & Security Engineer with a degree from EPITA, I have over 20 years of experience managing infrastructures for international groups (industry, insurance, luxury goods) and complex environments. A specialist in transformations (SD-WAN, NaaS, Cloud) and the security of critical systems, I combine a 360° strategic vision with operational excellence to guarantee the performance and sustainability of global networks.

Hard Skills

- **IT Governance & Management:** Leading technical teams and service providers, managing international projects, directing steering committees, and controlling budgets/SLAs, Carve-In/Carve-Out.
- **Network Strategy:** LAN/WAN/Wi-Fi architecture and transformation, deployment of Network as a Service (NaaS) solutions, and SD-WAN expertise.
- **Systems Security:** Firewall design and administration (Palo Alto/Panorama), implementation of NAC, VPN, and MFA authentication.
- **Cloud & Hybrid Transformation:** Cloud access migration and optimization (AWS, Azure) and management of complex data center infrastructures.
- **Frameworks & Methodologies:** ITIL expert (incident, change, and capacity management) and Agile practices (Scrum).
- **Audit & Compliance:** Conducting infrastructure audits and ensuring compliance with security standards (such as SOX).

Soft Skills

- **Leadership & Management:** Ability to delegate, crisis management, diplomacy, and conflict resolution within multidisciplinary teams.
- **Strategic Vision & Analysis:** Strong foresight, decisiveness, and proactive analysis of complex problems.
- **Customer Focus & Performance:** Commitment to operational excellence, adherence to SLAs, and a results-oriented culture.
- **Agility & Adaptability:** Comfortable working in international environments.

Experiences

Network Deployment Program Manager – Corporate Wi-Fi & Security (Freelance)

AXA GROUP OPERATIONS - Nov 2024 – Sept 2025

As part of the One Network program, I was responsible for deploying the Corporate Access Network Wi-Fi across 300 sites within the group's entities.

- Analysis of RFPs and selection of partner(s)
- Scope definition and project management
- Coordination with AXA entities – facilitation of steering committees
- Definition of KPIs for project activity management – Monday.com

Global Network & Security Transformation Lead / Carve-In – (Freelance)

ESSILORLUXOTTICA - Oct 2019 – Oct 2024

Ensuring the consistency of the group's network and security infrastructure during the Essilor and Luxottica merger by managing various IT projects – WAN, LAN, Wi-Fi, and Cloud.

- Functional lead for the project management team and the network and security architecture team.
- Coordination of multidisciplinary teams (IT, security, business).
- Project management – global WAN rationalization (200+ sites) – migration and optimization of Cloud access – redesign of LAN and WAN networks as part of the merger (500 sites)
- Carve-In/Carve-Out for Essilor & Luxottica and Grand Vision.
- Change management – Wi-Fi – NAC – Firewalls – remote access (500 sites).
- Facilitation of steering and executive committees.

Results: Project completion: WAN cost reduction of 20% - redesign of the addressing plan and routing domain - a single group SSID - merging of AD and DNS - securing corporate and guest access.

Network Infrastructure Project Manager – LAN & Wi-Fi (Freelance) DISNEYLAND PARIS - Oct 2018 – Sept 2019

- Renewal of the WIFI network and upgrade of the LAN infrastructure in the group's hotels.

Network Infrastructure Project Manager (Freelance) BOLLORÉ LOGISTICS - Janv 2017 – Dec 2017

- Audit of the IT infrastructure (remote sites, datacenter) as part of the implementation of SAP for the group.

Head of Network & Security Operations EMEA LOUIS VUITTON MALLETIER - Jan 2015 – Oct 2016

EMEA Network and Security Operations Manager for stores, workshops, headquarters, and data centers, in a luxury environment with high standards for availability, security, and user experience.

- Operational management of EMEA network and security infrastructure and leadership of optimization and modernization projects.
- Management of a team of 10 network and security engineers, with an approach focused on autonomy, skills development, and sustainable performance.
- Management of major incidents and crisis situations, as the primary point of contact.
- Cross-functional coordination with IT teams (systems, applications, security) to ensure project consistency and adherence to deadlines.
- Management of relationships with manufacturers, software publishers, and service providers, including level 4 escalations.
- Implementation of operational processes aimed at improving service quality, network reliability, and user experience in a retail environment.
- Contribution to balancing local business requirements with Group security and industrialization constraints..

Network & Security Services Delivery Manager AVIVA GROUP - Oct 2010 – Oct 2013

Responsible for network and security operations in a highly regulated insurance environment with critical issues of availability, security, and service continuity.

- Management of network and security infrastructures covering corporate sites, data centers, and critical interconnections.
- Responsibility for network service availability and the quality of service perceived by business users
- Management and coordination of network and security teams (internal and external providers).
- Supervision of major incidents, crisis management, and cross-functional coordination with systems, application, and security teams.
- Contribution to the definition of network architectures (LAN, WAN, security) and their evolution within a constrained framework (security, compliance, audit).
- Implementation and continuous improvement of operational processes (operations, support, escalation, change

management).

- Management of relationships with suppliers, operators, and manufacturers, contract monitoring, and quality of service.
- Active participation in business continuity, resilience, and access security initiatives.

Network & Security Architecte

INERGY AUTOMOTIVE SYSTEMS - 2007 – 2010

- Definition and implementation of the group's network and security architectures (LAN/WAN, firewalls, remote access, standards).
- Conducting security audits of infrastructure in a compliance context (SOX).
- Level 3 technical expertise, management of telecom operators, and functional management of monitoring teams.

Network Engineer / IT Project Manager

EUROPCAR INTERNATIONAL - 2003 – 2007

- International LAN/WAN monitoring and administration
- Level 3 expert support and WAN project management
- Setting up and managing a monitoring team

Network Engineer / IT Project Manager

CABLE & WIRELESS - 2001 - 2003

- Streamlining European network infrastructure
- LAN/WAN projects, Microsoft messaging, voice/data interconnection
- Administration of the European internal network

Network Engineer

ARCHE GROUPE SIEMENS – 2000 - 2003

- Configuration, installation, and monitoring of network equipment
- Projects for major accounts (banking, construction)

Education -----

Telecom and Networks Engineering Diploma

EPITA (École Pour l'Informatique et les Techniques Avancées) / Sept 1996 – Juin 1999

DUT GEII (Electrical Engineering and Industrial Computing)

IUT de Haute Alsace / Sept 1994 – Juin 1996

Language -----

English : Fluent - International professional experience

Allemand : Notions - Lived in Germany and German-speaking Switzerland

Miscellaneous-----

- Scuba diving (N2) and freediving in a club for 2 years
- Travel: Europe, Asia, Africa, and the Americas
- Passion for board sports
- Practicing Aikido for 7 years
- Rugby enthusiast
- scouting
- A and B driving licenses